



**Suncadia Water and Environmental Company
Customer**

RTS - Ready to Serve



We would like to address commonly asked questions regarding Ready-To-Serve (RTS) Fees.

During the construction of the water and sewer systems, all of the components including tanks, pipes, and pumps were sized to accommodate the construction of all homes on developed lots within the Resort. Until all the homes are connected, the Suncadia Utilities have a reserve capacity built in that was paid for during the construction process and must be maintained constantly by the utility companies. This must be done so that the minute a customer walks in the door and pays a \$30 connection fee; we have the capacity to immediately hook them up.

The monthly cost for RTS Customers in Suncadia is made up of capital recovery costs, depreciation, and a little general administration expense. The RTS Fees are discontinued when the utilities are connected during home construction and the account is converted to active status.

Unlike active use customers, who are sent a bill monthly, RTS customers are sent bills on a quarterly basis. Bills are sent out in March, June, September, and December, and include charges for the prior 3 months time.

A summary of the RTS rates is shown in the chart below.

Ready-To-Serve Rates:		
	Monthly Charge	Quarterly Charge (for the prior 3 months)
Water	\$ 39.00	\$ 117.00
Sewer	\$ 28.01	\$ 84.03
Total	Total Monthly Bill: \$ 67.01	Total Quarterly Bill: \$ 201.03

If you have any questions or concerns please feel free to contact us at:

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